

Terms and Conditions for Rental Car

Manten Inc. (Store Name: Laugh & Rough)

Effective 13 April 2026 (the date of the rental-car licence). Revised 20 September 2026.

Disclaimer: This English translation is provided for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

Chapter 1. General Provisions

Article 1 (Application of Terms and Conditions)

Manten Inc. (Store Name: Laugh & Rough) (hereinafter referred to as the "Company") shall rent a vehicle (hereinafter referred to as the "Rental Car") to the Renter in accordance with the provisions of these Terms and Conditions, and the Renter shall rent the same. Matters not prescribed herein shall be handled in accordance with laws, regulations, and general customs.

The Company may enter into special agreements (Special Terms) provided that they do not violate the intent of these Terms and Conditions, laws, administrative notices, and general customs. In such cases, the special agreements shall prevail.

Chapter 2. Reservations

Article 2 to 7 (Reservations, Changes, Cancellations, and Substitute Vehicles)

The Renter may apply for a reservation by specifying the vehicle class, rental period, rental location, driver, and other conditions. Changes or cancellations must be approved by the Company. A cancellation fee may apply depending on the timing. If the Company cannot provide the reserved vehicle, a substitute vehicle may be offered, or the reservation may be canceled with a refund of the reservation deposit.

Chapter 3. Rentals

Article 8 to 14 (Execution of Rental Agreement, Refusal, and Inspections)

The Rental Agreement shall be executed when the Renter pays the rental fee and the Company delivers the Rental Car.

The Company reserves the right to refuse the rental if the Renter/Driver fails to present a valid driver's license, is under the influence of alcohol or drugs, belongs to an

antisocial force, or violates other conditions specified by the Company.

Both the Company and the Renter shall confirm that routine inspections and maintenance have been properly conducted and the vehicle has no defects before delivery. The Company will issue a Rental Certificate, which the Driver must carry at all times during the rental period.

Chapter 4. Use

Article 15 to 18 (Management Responsibility, Prohibited Acts, and Illegal Parking)

The Renter or Driver shall use and keep the Rental Car with the care of a good manager.

The Renter/Driver is strictly PROHIBITED from:

- (1) Using the Rental Car for unauthorized purposes or letting an unauthorized person drive it.
- (2) Subleasing or altering the Rental Car.
- (3) Using the Rental Car for tests, races, or towing.
- (4) Taking the Rental Car outside of Japan.
- (5) Violating public order, morals, or laws.

If the Renter parks illegally, they must immediately report to the police, pay the fine, and bear all related costs (towing, storage, etc.). If unpaid, the Company will charge a predetermined illegal parking penalty.

Chapter 5. Return

Article 19 to 23 (Return Responsibility and Non-Return)

The Renter must return the Rental Car to the designated location by the end of the rental period in its original condition (except for normal wear and tear).

If the Renter fails to return the Rental Car and does not respond to the Company's requests, the Company will take legal action, including filing a criminal complaint, and the Renter shall bear all costs for vehicle recovery and search.

Chapter 6. Breakdowns, Accidents, and Thefts

Article 24 to 27 (Measures to be Taken)

If a breakdown, accident, or theft occurs, the Renter must IMMEDIATELY stop driving, notify the police, and contact the Company for further instructions. The Rental

Agreement terminates upon such incidents, and no refund of the rental fee will be made unless the cause is attributable to the Company.

Chapter 7. Compensation and Indemnification

Article 28 (Compensation for Damage and Business Compensation)

The Renter shall compensate for any damages caused to third parties or the Company during the use of the Rental Car. This includes Non-Operation Charges (NOC) for the period the vehicle cannot be used due to an accident, theft, or damage caused by the Renter.

Article 29 (Insurance and Compensation) IMPORTANT

If the Renter is liable for damages, insurance or compensation will be paid within the following limits according to the insurance contract the Company has concluded:

- (1) Bodily Injury Liability: Unlimited per person.
- (2) Property Damage Liability: Unlimited per accident.
- (3) Vehicle Damage Compensation: NOT APPLICABLE. The Renter shall bear the cost of vehicle damage; provided, however, that the amount borne shall not exceed the cap set out in the supplementary rules established separately under Article 36.
- (4) Personal Injury Compensation: Unlimited per person.

Note: Damages for which insurance is not paid due to exemption clauses in the insurance policy, and damages exceeding the above limits, shall be borne entirely by the Renter.

Chapter 8. Cancellation of the Rental Agreement

Article 30 to 31 (Cancellation)

The Company may cancel the agreement without notice if the Renter violates these Terms and Conditions. The Renter may also end the rental early with the Company's consent. An early return for the Renter's own reasons is treated as a same-day cancellation under the Company's Cancellation Policy, and the rental fee is not refunded. If the Company stops the rental (for example because of the weather), the full refund or free date change in the Cancellation Policy applies; termination because of a breakdown or accident follows Article 27.

Chapter 9. Personal Information

Article 32 to 33 (Handling of Personal Information and Dashcam Records)

The Company utilizes the personal information of the Renter/Driver for the following purposes:

- (1) To perform obligations as an authorized rental car operator.
- (2) To provide information on products, services, events, and campaigns.
- (3) To verify identity and conduct screening for the rental agreement.
- (4) To conduct customer satisfaction surveys and statistical analysis.
- (5) To record video and audio inside and outside the vehicle using equipped dashcams/cameras to create and provide entertainment content (e.g., Highlight Videos) of the experience.
- (6) To use the created content for promotional activities on the Company's official SNS and website (subject to explicit prior consent from the Renter).
- (7) To retain records for confirming accident situations, vehicle management, and preventing trouble (evidence of malicious behavior).

Chapter 10. Miscellaneous Provisions

Article 34 to 37 (Set-off, Delay Damages, Detailed Rules, and Jurisdiction)

The Company may establish separate detailed rules (Special Terms/Consent Forms) which shall have the same effect as these Terms and Conditions. (Note: Our "CDW" (Collision Damage Waiver) and "Off-Road Rules" are established under this Article).

The court of jurisdiction for any disputes shall be the Summary Court having jurisdiction over the location of the Company's head office.